

In the Specification:

Please replace the paragraph starting at page 5, line 4, with the following:

A
FIG. 4 illustrates conventional network access. A current proposal for communication network access is provided by the Telecommunication Information Network Architecture Consortium (TINA-C). TINA-C proposes the use of agents in the user domain and the service provider domain. The service provider domain could be a telephone network, data network, or ISP. The agents negotiate access service rights. Once the service is negotiated, the user receives the service from the service provider network during a service session. Unfortunately, the access session occurs between the user domain and a particular service provider domain. At present, the service provider domain provides limited access capability beyond simply handing off communications to another network based on a called number or network address. As a result, the ability to customize services for a particular user across multiple service providers is inadequate.

Please insert the following paragraph at page 10, between lines 12 and 13:

A² FIG. 4 illustrates conventional network access.